

CASE STUDY

EA COE CENTRALIZES HIGH-QUALITY INFORMATION FOR FASTER, BETTER DECISION MAKING

CLIENT CHALLENGE

- Excessive waste and duplication between commands (i.e. systems and processes)
- Difficulty performing audits because of de-centralized, out-of-date information
- Difficulty planning IT landscape to align with priorities and budgeting process

ADVISOR INSIGHTS

- Determined overall context and challenges by conducting strategy analysis and stakeholder interviews
- Prioritized stakeholder needs and capability impacts, to determine highest-priority EA efforts
- Using EA tools / infrastructure to “get started quickly”, developed basic EA methods, EA governance processes, and baseline architecture (strategy/business, information systems, data).
- Installed permanent client EA Center of Excellence (CoE) by conducting end-to-end EA CoE services: vendor selection, EA platform installation/integration, training, governance, value communication, operational “helpdesk” services.
- Developed priority IT architecture segments to provide key analysis and IT roadmap planning services

SNAPSHOT



Enterprise Architecture,
Audit Readiness



Defense (Finance/Audit)



EA Tools/Infrastructure,
EA Governance Processes

PAIN POINTS

Excessive waste and duplication between commands, leading to audit and planning difficulties.

RESULTS

- Connected various efforts to reduce redundancy and improve coordination.
- Reduced inter-team information requests for audit-relevant data.
- Increased accuracy and reliability of information with real-time dashboards.
- Supported holistic planning and aligned IT landscape with budgeting priorities.

CLIENT RESULTS

- “Connect the dots” between various efforts (i.e. IT controls work, system interface work, process work, etc.)
- Reduce inter-team “call for information” every time a new analysis/audit-relevant information is needed
- Increase accuracy and “reliability” of information, especially when efforts depend on other areas (“you can trust the information you’re looking at), and answer day-to-day questions in a friendly way (i.e. dashboards)
- Support holistic planning based on up-to-date, relevant information, and align/support budgeting process

THE PROJECT

As part of an audit readiness program, the client wanted to reduce the “redundancy” of data between work streams, aligning processes, risks/controls, systems and data to help make more accurate decisions. Additionally, it was desired to increase the transparency of “data quality” to contribute to more informed decisions (i.e. which systems to retire, which processes have the highest risk, etc.).

We responded by analyzing BPA / EA tools in a selection process, then providing end-to-end EA CoE services including technical installation, training/adoption, governance, and customization to provide fast, relevant value for the client’s objectives. A multi-workstream EA CoE was created to provide quality, on-demand service to audit readiness work groups.