

ABOUT

We deliver **Human-AI** Transformation software & services -- blending people, process, technology & Agentic AI for “market disrupting” solutions.

DIFFERENTIATORS

Our staff has decades of experience in big consulting firms, and we build on that experience to deliver Human-AI solutions. We accelerate practical time-to-value by combining the Scaled Agile framework, digital tooling partners and patent-pending framework accelerators.

CAPABILITIES, PARTNERS & EXPERIENCE

- Human-AI (4 case studies)
- Agile Culture, Adoption & Training (11)
- Enterprise Architecture (19)
- Process, GRC, UCD & UX (14)
- Lean App Portfolio Mgt & Tech Debt (10)
- ServiceNow & IT Service Mgt (4)
- Workforce Development (4)



PROBLEMS WE SOLVE

- **Human-AI solutions** - Fund the best ideas and guide outcomes with a simple GQM (Goals, Questions Metrics) approach; Architect AI scaling technology and the right amount of AI vs Human FTEs (and when); Design, build and deploy Agentic AI solutions to answer questions and meet the goals. [[read more](#)]
- **Human-AI workforce** - Plan workforce changes beyond “help desk tickets”, leveraging ServiceNow & Human-AI solution planning to determine who, how, and when workforce should adapt to AI
- **Agile Transformation** - Overcome resistance to agile and lean portfolio investment adoption with flexible investment decisions, better technology adoption, and faster feedback & course corrections.
- **Process Intelligence** - With fewer government staff, plan realistic Human-AI value improvement over time, with process mining, modeling, simulation & Machine Learning.
- **Audit Readiness** - The US DoD has complex system and process dependencies, and has had challenges passing audits for years – leverage AI and Process Mining to help.
- **Tech Modernization** - Consider strategic goals and product roadmaps, and build a technology roadmap to invest, cut and consolidate the technology portfolio.

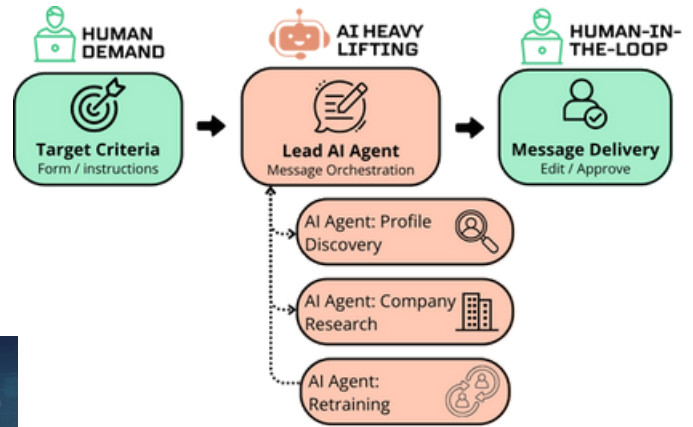
AS SEEN IN


 EDUCATION &
RESOURCES



HUMAN-AI SOLUTION: PROSPECTPILOT AI AGENT

While humans and AI each excel in different areas, a Human-AI approach harnesses their respective strengths to compensate for each other's weaknesses. The LSA Digital **ProspectPilot AI Agent** solution shows an example of how Human-AI was used to design & build AI Agents to reduce the cost of advertising and build client trust "up front" in the marketing/sales cycle.



Approach



Case Study



Webinar

PROCESS INTELLIGENCE FOR MAXIMUM AI VALUE

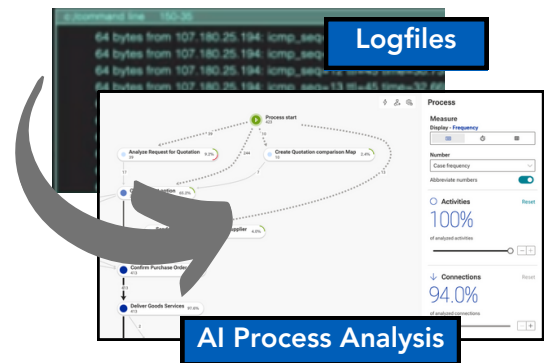
AI cannot immediately replace humans: today's actual processes are frequently unclear, and some process model options are needed to strike the right balance of AI risk & benefits. To realistically achieve the highest-impact AI ideas, prioritize the best process changes, staffing plans and technology roadmaps.



Approach



Case Study

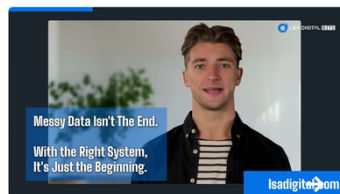


HUMAN-AI SOLUTION: IT PATCH AI AGENT

Our client (US OPM) was facing severe staff cuts, and needed a solution to plan and prioritize IT investments to accelerate automation. An Enterprise Architecture system (ALFABET) was combined with the LSA AI Patch Agent to prioritize patching of the most vulnerable systems, to maximize the value of remaining IT staff time.



Case Study



Video Demo

